

# RETURN / EXCHANGE FORM

## Returns / Exchange Policy:

- All returns or exchanges must be made within 90 days of purchase.
- All items must be original condition (unwashed and unworn), and include original tag.
- All returns or exchanges MUST BE ACCOMPANIED by this form.
- Use your enclosed pre-paid shipping label for returns.



## IMPORTANT INFO!

ORIGINAL

Order # \_\_\_\_\_

## DON'T WAIT for an EXCHANGE, we recommend

that you order your new size or item from the website and ship the old item back for refund. This will benefit you two ways: you'll know immediately if your new size or item is in stock, and you will receive it FASTER.

- I'm returning this product for a refund.
- I've ordered my new item, and I'm sending back my original item(s) for a refund.  
Allow up to 2 weeks for your refund.
- Exchange. Please replace the enclosed item(s) with my new item(s).  
Allow 2 weeks after our receipt for your exchange to be processed and shipped.

**Returned Items:** (style and size)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Reason for Return/Exchange:** REQUIRED

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Exchange:** (if you have not already reordered your new items)

1st Choice \_\_\_\_\_

2nd Choice \_\_\_\_\_

3rd Choice \_\_\_\_\_

**PLEASE NOTE:** Please list a 2nd and 3rd choice in case your 1st choice is out of stock. **If none are available, we'll refund your original price.**

**NOTE:** All exchanges must be for the same price. To exchange for a different product (e.g. pants for shorts) please REORDER your new item(s) online and return original item(s) for a refund.

**MADE-TO-ORDER ITEMS:** We offer a ONE-TIME exchange per silhouette, per customer.

## Customer Shipping Address:

Name \_\_\_\_\_ Date \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ E-mail address \_\_\_\_\_

## Ship Returns To:

Loudmouth Golf Canada  
Suite 536-2818 Main Street  
Vancouver BC V5T 0C1

## Customer Service:

Mon - Fri, 9 am - 5 pm, Pacific  
**1-800-390-5116**  
info-ca@loudmouthgolf.com